

# Lights, camera, orientate!

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## Refreshing orientation by developing and introducing core pharmacy operations in digital orientation modules.

**Workforce expansion, with arrival of 30 new Pharmacy Technicians, required extension of the induction experience.**

The development of digital content is innovative for staff orientation within hospital pharmacy, including role introduction videos, education presentations with audio, and interactive modules.

These modules provide an excellent foundation for the new technician workforce transitioning into the hospital environment.

**A vision developed to provide a comprehensive and streamlined introduction to the pharmacy technician role and hospital environment.**

These modules have received universal positive feedback from users and senior pharmacy managements, fielding comments of:

- ✓ **Transformative change**
- ✓ **Brilliance**
- ✓ **Worth**

**Diversifying content to navigate various learning styles, preventing education fatigue and reducing reliance on peer-to-peer training.**

The creation of an online survey provides an opportunity to seek feedback from new staff on the onboarding and orientation experience, with aims to gauge empowerment within their new position, reflect on their own practice, and provide feedback of the digital modules for ongoing maintenance.

**The digital content has streamlined and delivered dedicated learning on focused topics imperative to their scope of practice.**

